



CARAVAN
ROADSIDE ASSISTANCE

For peace of mind
caravanning



24 hours a day, 7 days a week
Australia-wide.



At some stage most drivers experience the frustration, worry and inconvenience of a breakdown, however it can be even more stressful when the breakdown occurs to your caravan and while you are away from home.

National Roadservice Australia can give you peace of mind with Australia's best value roadside assistance for your caravan that covers you 24 hours a day, 7 days a week, Australia-wide should your caravan break down.

Choose from two levels of membership:

CARAVAN STANDARD

Provides essential towing and assistance services.

CARAVAN PLUS

Provides essential towing and assistance services **plus** emergency breakdown accommodation, hire vehicle and locksmith assistance.

Why National Roadservice Australia:

- **Assistance anywhere, anytime**
National Roadservice Australia membership provides roadside assistance 24 hours a day, 7 days a week, Australia-wide.
- **Best value for money**
Membership starts from just over \$1 per week!
- **Additional memberships are also available for your towing vehicle**
For further peace of mind, National Roadservice Australia also have roadside assistance memberships to cover your towing vehicle in the event it breaks down*.
- **Established, Australian owned company**
National Roadservice Australia is a part of National Warranty Company – an Australian owned specialist warranty and roadside assistance company that has been in operation since 1999.

◀ [See inside for full membership benefits and details.](#)

Peace of mind
caravanning.



Membership Options

National Roadservice Australia offers two levels of caravan membership. Use the comparison table below to choose the best cover for you.

CARAVAN STANDARD MEMBERSHIP

Caravan Standard is our base membership which provides essential towing and assistance services in the event of a breakdown of your nominated caravan.

CARAVAN PLUS MEMBERSHIP

Caravan Plus provides essential towing and assistance services plus emergency breakdown accommodation and locksmith assistance in the event of a breakdown of your nominated caravan.

MEMBERSHIP BENEFIT	CARAVAN STANDARD	CARAVAN PLUS
Joining fee	Nil	Nil
Service calls per annum	Unlimited*	Unlimited*
Number of nominated caravans	1	1
Number of call outs per incident*	1	1
Membership terms available	1-5 years	1-5 years
24 hours, 7 days a week, Australia-wide	✓	✓
Towing – Caravan Only Breakdown related only	Up to \$250	Up to \$500
Flat Tyre Assistance Change your caravan's flat tyre with your roadworthy spare.	Up to \$75	Up to \$150
Locksmith Assistance We will provide or contribute to the cost of a locksmith if required.	Up to \$100	Up to \$160
Breakdown Accommodation Assistance We will contribute towards the cost of accommodation should your caravan break down more than 100km from your home.	Up to \$100	Up to \$200

Ask us about roadside assistance memberships also available for your towing vehicle for complete peace of mind.

Overview of membership benefits

• Towing – Caravan Only

Breakdown related only. In the event that your caravan is immobilised or not safe to tow behind your vehicle, we will transport your caravan to the nearest repairer or to your home. This service is provided free up to the limits set out in the table (left). Any additional towing and transport costs will be at the owners expense. Only one tow/assistance can be provided per incident.

• Flat Tyre

We will change a flat tyre on your caravan with your roadworthy spare or provide a tow in accordance with the membership benefits. Only one assistance/tow can be provided per incident, up to the limits set out in the table (left). Any additional costs such as replacement tyres, tubes and valves are at the owner's expense.

• Breakdown Accommodation Assistance

We will contribute towards the cost of accommodation up to the limits in the table (left) should your caravan breakdown more than 100km from your home.

• Locksmith Assistance

We will provide locksmith assistance or contribute up to the limits in the table (left), towards the cost of a locksmith if you have lost your keys or locked your keys in your caravan. National Roadservice Australia must be contacted at the time of the lockout and prior to any assistance being sort.

This brochure is designed as an overview only, please refer to our website www.nationalroadserviceaustralia.com.au for full terms and conditions.

Thank you for choosing National Roadservice Australia for your caravan.

Please find attached your National Roadservice Australia Caravan membership card which will be activated by your selling agent/dealer. By accepting this card, you agree to the Terms and Conditions of membership which can be found at www.nationalroadserviceaustralia.com.au

PLEASE NOTE: A 48 hour waiting period does apply on membership benefits. The waiting period commences from the date the membership has been activated and lodged with National Roadservice Australia.

MEMBERSHIP DETAILS

(To be completed by your selling agent/dealer)

Membership Number: _____

Selling Agent/Dealer: _____

Activation Date: _____ Expiry Date: _____

Membership Term: 1 Yr 2 Yrs 3 Yrs 4 Yrs 5 Yrs

Membership Type: Caravan Standard Caravan Plus

Registration of Nominated Caravan: _____

To renew your membership, please contact your selling agent/dealer or visit www.nationalroadserviceaustralia.com.au



Find out more about roadside assistance for your towing vehicle at www.nationalroadserviceaustralia.com.au

*Please refer to www.nationalroadserviceaustralia.com.au for full Terms and Conditions. *Note: Only one tow or assistance will be provided per breakdown. National Roadservice Australia Caravan does not cover your towing vehicle.



National Roadservice Australia



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Your Authorised Representative:

Please refer to www.nationalroadserviceaustralia.com.au
for full terms and conditions.